

# Service Animal Policy

**The Policy:** Country Roads Family Fun Farm welcomes any well-behaved service dog in the company of its owner to our farm. We are happy to comply with state and federal laws to allow this access.

**Service Animal Definition:** Service Animals are defined as dogs that are individually trained to do work or perform specific tasks for people with disabilities. ESA or Therapy Animals are not service animals and are not allowed the same access as Service Animals.

In order to determine if an animal is a Service Animal, Country Roads Family Fun Farm staff may ask the following questions:

- Is this service animal required for assistance with a disability?
- What work or task has the animal been trained to perform?

In accordance with the Americans with Disabilities Act, only trained service animals are permitted on our property. Pets, exotic species, therapy, or emotional-support animals are not permitted. Service animals in training are also not permitted.

**General Guidelines:** Under the ADA, service animals must be harnessed, leashed, or tethered, unless these devices interfere with the service animal's work or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective controls. The care and supervision of a service animal is the sole responsibility of the owner.

**Restricted Areas:** Country Roads Family Fun Farm is responsible for the health and well-being of a variety of animals. Because we are subject to stringent regulations pertaining to their protection, service animals are restricted from the following areas:

- **Indoor Play Area/Petting Zoo**
- **Outdoor Petting Zoo Area & Fence line**

Country Roads Family Fun Farm will offer care of the service animal while the guest visits the aforementioned restricted areas, and if necessary, can offer an escort to the owner while in these areas.

In the event that a services animal's presence could theoretically cause our animals undue stress or anxiety, or present the potential for injury, we reserve the right to designate some areas off limits, or to designate the area as sensitive and request that guests observe extra

caution in these areas. Sensitive areas may be designated as a result of new births or hatchlings, nesting or breeding behaviors in progress, or new animals on exhibit. Country Roads Family Fun Farm reserves the right to determine whether special circumstances warrant restrictions on service animals in any area.

**Guest Responsibilities:** Responsibilities of the guests with service animals include:

- To care for and supervise the service animal, including appropriately disposing of any service animal waste.
- To maintain control over the service animal at all times and adhere to leash laws as applicable.
- To refrain from taking the service animal into restricted areas.
- To remove the service animal when a conflict or potential conflict may occur. This includes free range animals on the property.

Country Roads Family Fun Farm does not require any surcharges or fees for service animals. However, the owner may be held liable (and charged as applicable) for any damage, injury or death caused by the service animal to the grounds, him/herself, the animal or plant collection, employees, or visitors to the same extent as others without service animals are held responsible or charged. Owners should also be aware that the nature of farm activities is such that service animals may be exposed to diseases of animals within the property, and this risk is assumed wholly by the owner when bringing the service animal on site.

I have read and understand the requirements, restrictions, and responsibilities regarding this Service Animal Policy:

Signature of Consent: \_\_\_\_\_

Date: \_\_\_\_\_